

LIMITATION OF WARRANTIES

EXCEPT AS SPECIFICALLY WARRANTED IN THIS DOCUMENT FOR REPAIR AND REPLACEMENT OF THE PROTECTIVE PANELS AND/OR CARRIERS BASED UPON DEFECTIVE MATERIALS OR WORKMANSHIP, WARWICK MILLS, INC. SPECIFICALLY EXCLUDES AND DISCLAIMS ALL OTHER EXPRESS AND IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WARWICK MILLS, INC. BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR OTHER DAMAGES, COSTS OR EXPENSES, INCLUDING ATTORNEYS' FEES, RESULTING FROM OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE PROTECTIVE PANELS OR CARRIERS OR ANY ASPECT THEREOF, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN THOUGH PERSONAL INJURY OR DEATH COULD RESULT IF A DEFECT IN MATERIALS OR WORKMANSHIP OCCURS, AND EVEN IF WARWICK MILLS, INC. HAS BEEN ADVISED OF THE POSSIBILITY OF ANY OF THE FOREGOING DAMAGES. BECAUSE SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR SOME OR ALL OF THE FOREGOING DAMAGES, YOU AGREE THAT ALL ISSUES RESPECTING THE INTERPRETATION AND ENFORCEMENT OF WARRANTY CLAIMS AND RESULTING DAMAGES SHALL BE DETERMINED EXCLUSIVELY IN THE COURTS OF THE STATE OF NEW HAMPSHIRE AND SHALL BE GOVERNED SOLELY BY THE LAWS OF THE STATE OF NEW HAMPSHIRE.



TurtleSkin Body Armor offers a new approach to ballistic and stab protection. Warwick insists on quality and a commitment to life-safety products. Our materials scientists specialize in the research and development of new composites for advanced research and development solutions to the most challenging safety applications.

turtleskin.com

888.477.4675 +1.603.291.1000

Engineered, designed, tested and built in the USA by Warwick Mills, Inc.

TurtleSkin Body Armor Care Instructions & Limited Warranty

CARE INSTRUCTIONS

Carrier: Remove Armor Panels Prior to Washing. Machine wash on cold with mild detergent. Machine dry on low heat. Do not Bleach. Do not dry clean.

Armor Panel Slip Cover: Do not machine wash. Do not dry clean. Do not expose to cleaning products or chemicals. Wipe with damp cloth if dirty.

WARRANTIES

Thank you for purchasing TurtleSkin Body Armor. Your new body armor system is warranted to be in full compliance with the applicable National Institute of Justice (NIJ) standard.

Your Body Armor, depending on model, includes the inner Protective Panels which contain the anti-ballistic and/or anti-stab materials. The Protective Panels are covered by an impermeable cover Slip that prevents moisture entering the Protective Panels. The Protective Panels fit inside your outer Carriers, which are washable and can be separated from the Protective Panels. Together the Protective Panels and the Carrier form a Vest.

Subject to your compliance with the conditions described below, and subject to the following limitation of warranties, all Protective Panels manufactured by Warwick Mills, Inc. are warranted to be free from defects in material and workmanship for a period of sixty (60) months after the date of purchase.

Subject to your compliance with the conditions described below, and subject to the following limitation of warranties, all Carriers manufactured by Warwick Mills, Inc. are warranted to be free from defects in material and workmanship for a period of eighteen (18) months after the date of purchase.

In order to preserve your warranty rights, you must use, maintain and inspect your Body Armor in the following manner during the applicable warranty periods. If you do not use, maintain and inspect your Body Armor in such manner, your warranty rights will be void. Proper use, maintenance and inspection includes the following mandatory steps:

- You must follow the care and storage instructions which came with your Body Armor. If you do not have such instructions, you must contact Warwick Mills, Inc. for a copy before putting your equipment into service.

WARRANTIES CONTINUED

- You must inspect the Protective Panels and Carriers at least once each year after the date of purchase, and keep a written record of the following information for each such inspection:
 1. The date of each inspection.
 2. Your Protective Panels serial number.
 3. A complete description of any wear and/or damage to the Protective Panels and/or Carriers.
 4. Confirmation that you have examined all areas around both sides of each of your Protective Panels to ensure that there is no internal damage.
- If you find any defect in or any wear or damage to the Carriers or the Protective Panels during an inspection or at any other time, you must immediately take your Vest out of service and contact Warwick Mills, Inc. for the necessary repair or replacement.
- You must not allow your Vest to be worn by anyone other than the person for whom the Vest was originally measured and fitted.
- You must not wear your Vest without all the Protective Panels correctly in place, as the Carriers do not provide any protection, and improper insertion of the Protective Panels may reduce or eliminate their protection.
- You are protected only in areas that the Protective Panels cover, which does not include your neck and may not include other areas if your Vest is not fitted properly.
- If you change your gear belt configuration, you must immediately re-measure your vest and contact Warwick Mills, Inc. for modifications, as the most common source of damage to the Protective Panels and Carriers is gear impact and wear from mis-measured belt configurations.
- You must not abuse your Vest or wear it for any purpose or in any manner other than for which originally purchased and authorized.
- You must not alter your Vest in any manner.
- You may not use your Vest or any component with any protective panels, carriers, accessories or other equipment not manufactured by TurtleSkin or Warwick Mills, Inc.
- You must not have your Vest or any component serviced or repaired by anyone other than Warwick Mills, Inc.

SERVICE AND RETURNS

If you find that any component of your Vest has a defect or damage, you must immediately call 1-888-477-4675 for a Return Authorization Number (RA#) and follow these instructions:

- Write down your Return Authorization Number, as Warwick Mills, Inc. cannot accept a return without such number.
- Provide a detailed written description of the wear, damage or defect you have identified.
- Pack the Protective Panels and both your Carriers in a suitable container.
- Address your package:

To: Returns RA# (_____)
Warwick Mills, Inc.
301 Turnpike Rd
New Ipswich, NH 03071

- Mark your package with:

From: Your name
Your UPS return address
Phone number where you can be reached
during business hours

- Warwick Mills, Inc. will review your service issue, and repair or replace defective Vests or other equipment at no extra cost to you if they are covered by your warranty rights.
- If Warwick Mills, Inc. finds that the service required is the result of normal wear and tear or misuse/abuse, or if the respective warranty period has expired, it will notify you of the repair or replacement cost, and obtain your authorization before proceeding with any work.
- Warwick Mills, Inc. will ship the serviced or replacement items (or any unwarranted items you choose not to have serviced or replaced) back to you at the address marked on your package.